## Claims

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- 1. A system for performing service operations on a machine, comprising:
  - a first computer based service tool;
  - a second computer based service tool;
- a computer based workbench having first and second application proxies and a binary network object with first and second interfaces, the first application proxy being coupled to the first computer based service tool and the second application proxy being coupled to the second computer based service tool, wherein the first computer based service tool has access to service information in the second computer based service tool through the computer based workbench.
- A system, as set forth in claim 1, wherein
   the first computer based service tool provides diagnostic services for the machine.
  - 3. A system, as set forth in claim 1, wherein the machine is a mobile work machine.

- 4. A system, as set forth in claim 1, wherein the binary network object uses the Component Object Model.
- 5. A system, as set forth in claim 1, wherein the first and second application proxies each comprise a constant portion coupled to the binary network

object and an application programming interface coupled to the constant portion.

- 6. A system, as set forth in claim 5, wherein data is communicated by one of the service tools to an other of the service tools through the respective constant portions.
  - 7. A system, as set forth in claim 6, wherein the first and second computer based service tools communicate using a respective communication protocol.
  - 8. A system, as set forth in claim 7, wherein the application programming interface of each of the first and second service tools is adapted to communicate using the respective communication protocol.
- 9. A system for performing service operations on a machine, comprising:
  - a first computer based service tool;
  - a second computer based service tool;
  - a computer based workbench having first and second application proxies and a binary network object with first and second interfaces, the first application proxy being coupled to the first computer based service tool and the second application proxy being coupled to the second computer based service tool, wherein the first computer based service tool has access to service information in the second computer based service tool through the computer based workbench, the computer based workbench includes a

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graphical user interface, the first and second computer based service tools being accessible through the graphical user interface.

10. A system, as set forth in claim 9, wherein the graphical user interface includes an application container and a launch pad, wherein the launch pad includes first and second buttons and wherein actuation of one of the first and second buttons launches a respective one of the first and second service tools in the application container.

11. A system for performing service operations on a machine, comprising:

a computer based diagnostic advisor;

a computer based service information system;

a computer based workbench having first and second application proxies and a binary network object with first and second interfaces, the first application proxy being coupled to the computer based diagnostic advisor and the second application proxy being coupled to the computer based service information system, wherein the diagnostic advisor has access to service information in the service information system through the computer based workbench.

12. A system, as set forth in claim 11, including a computer based electronic technician and wherein the binary network object includes a third interface and the computer based workbench includes a third application proxy, the third application proxy

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being coupled to the computer based electronic technician.

13. A system, as set forth in claim 11, including a computer based data view module and wherein the binary network object includes a fourth interface and the computer based workbench includes a fourth application proxy, the fourth application proxy being coupled to the computer based data view module.

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- 14. A system, as set forth in claim 11, including a computer based engine performance estimator and wherein the binary network object includes a fifth interface and the computer based workbench includes a fifth application proxy, the fifth application proxy being coupled to the computer based engine performance estimator.
- 15. A system, as set forth in claim 11, including a computer based reports and feedback module and wherein the binary network object includes a sixth interface and the computer based workbench includes a sixth application proxy, the sixth application proxy being coupled to the computer based reports and feedback module.
  - 16. A method for sharing service information between first and second service tools, including the steps of:
- providing a binary network object having first and second interfaces;

providing a first application proxy coupled to

the first interface;

providing a second application proxy coupled to the second interface; and,

sharing service information between the first and second computer based service tools through the first and second application proxies and the first and second interfaces.

- 17. A method as set forth in claim 16, wherein the first computer based service tool provides diagnostic services for the machine.
  - 18. A method, as set forth in claim 16, wherein the machine is a mobile work machine.
  - 19. A method, as set forth in claim 16, wherein the binary network object uses the Component Object Model.
- 20. A method, as set forth in claim 16, wherein the first and second application proxies each comprise a constant portion coupled to the binary network object and an application programming interface coupled to the constant portion.
  - 21. A method, as set forth in claim 20, including the step of communicating data by one of the service tools to an other of the service tools through the respective constant portions.
  - 22. A method, as set forth in claim 21, wherein the first and second computer based service tools

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communicate using a respective communication protocol.

- 23. A method, as set forth in claim 22, wherein the application programming interface of each of the first and second service tools is adapted to communicate using the respective communication protocol.
- 24. A method for sharing service information 10 between first and second service tools, including the steps of:

providing a binary network object having first and second interfaces;

providing a first application proxy coupled to
the first interface;

providing a second application proxy coupled to the second interface;

sharing service information between the first and second computer based service tools through the first and second application proxies and the first and second interfaces; and,

providing a graphical user interface, the first and second computer based service tools being accessible through the graphical user interface.

including the step of providing the graphical user interface with an application container and a launch pad, wherein the launch pad includes first and second buttons and wherein actuation of one of the first and second buttons launches a respective one of the first

and second service tools in the application container.

A method, as set forth in claim 24,

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26. A method for sharing service information between a computer based diagnostic advisor and a computer based service information system, including the steps of:

providing a binary network object having first and second interfaces;

providing a first application proxy coupled to the first interface;

providing a second application proxy coupled to the second interface; and,

sharing service information between the computer based diagnostic advisor and the computer based service information system through the first and second application proxies and the first and second interfaces.

27. A computer program product for sharing service information between a first computer based service tool and a second computer based service tool, including the steps of:

computer readable program code means for providing a binary network object having first and second interfaces;

computer readable program code means for providing a first application proxy coupled to the first interface;

computer readable program code means for providing a second application proxy coupled to the second interface; and,

computer readable program code means for sharing service information between the first and second

computer based service tools through the first and second application proxies and the first and second interfaces.

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